

Electricity Facts Label (EFL)

Energy Texas (REP Cert No. 10281)

AEP Texas North Service Area

Come & Take It 12

May 11th, 2022

| Electricity Price | Average Monthly Use: | 500kWh | 1,000kWh | 2,000kWh |
|-------------------|-----------------------|--------|----------|----------|
| | Average price per kWh | 19.6 ¢ | 18.5 ¢ | 18.0 ¢ |

This average price disclosure is an example based upon your fixed rate and the applicable Transmission and Distribution Service Provider (TDSP) meter surcharge in your service territory:

| | | |
|-----------------------------------|---------------------|------------------------------|
| Base Charge: | \$ 4.95 | per billing cycle |
| Energy Charge: | 13.311200 ¢ | per kWh |
| AEP Texas North Delivery Charges: | \$ 5.88 4.1058 ¢ | per billing cycle per kWh |

TDU Delivery Charges include all recurring charges passed through without mark-up. This price disclosure is an example based on average prices - your average price for service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and TDSP Delivery Charges.

| | |
|-------------------------------|---|
| Other Key Terms and questions | See Terms of Service statement for a full listing of fees, deposit policy, and other terms. |
|-------------------------------|---|

| Disclosure Chart | Type of Product | Fixed Rate Product |
|---|--|---|
| | Contract Term | 12 Months |
| | Do I have a termination fee or any fees associated with terminating service? | Yes. A \$200 early termination fee will apply if you terminate service prior to the expiration of the contract term. This fee will not apply if you move and provide a forwarding address and other evidence that may be requested to verify that you have moved. |
| | Can my price change during the contract period? | Yes |
| | If the price can change, how will it change and by how much? | The fixed rate can change during the fixed contract term if there are changes in applicable TDSP charges; fees imposed by the Electric Reliability Council of Texas or Texas Regional Entity; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. A change to the fixed rate resulting from one or more of these occurrences will reflect the actual charges imposed by such events. |
| | What other fees may I be charged? | Fees not included in the price above: Insufficient Funds: \$25; Late Fee: 5% of past due balances; Disconnect Process fee: \$25; Reconnect Process fee: \$25; Collection fees. If you pay your bill through a third party location (e.g., a check cashing store or bill payment center) that accepts payment on our behalf, then such third party will charge you a fee not to exceed \$3 per payment. Information on other non-recurring fees is available in the pricing section of your Terms of Service. Average prices per kWh by TDSP shown above do not include state, local, and regulatory taxes and assessments or non-recurring charges. |
| | Is this a pre-pay or pay in advance product? | No |
| | Does Energy Texas purchase excess distributed renewable generation? | No |
| | Renewable Content | This product is 100% renewable |
| Statewide average for Renewable Content | The statewide average for renewable content is 25%. | |

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PUCT Certification Number #10281
EFL# 20220511 F AEPN CT12